Hotel Reservation Scams, EXPO 2027

ICMA has been made aware of unauthorized companies contacting conference attendees and exhibitors by email and phone, falsely claiming to represent ICMA, the official conference hotel, or an authorized housing agency.

For ICMA EXPO 2027, these companies may specifically claim to represent the Hilton Tampa Downtown or other area hotels. They do not. **ICMA has not authorized any third-party housing company or reservation service to contact participants or arrange hotel accommodations on its behalf.**

These solicitations may offer discounted room rates, request credit card information, or direct you to unofficial reservation websites. Booking through these companies could result in unexpected charges or reservations that are not honored by the hotel. To protect yourself, always use the official hotel reservation information published on the ICMA EXPO website. If you receive an unsolicited hotel reservation offer, do not provide payment information or engage with the sender.

Questions or Concerns?

If you receive a suspicious communication claiming to represent ICMA, an ICMA conference, or an official conference hotel, please contact ICMA Headquarters before taking any action.

Beware of Unauthorized Hotel Reservation and Attendee List Solicitations

ICMA conferences, including EXPO and CardTREX, may be targeted by unauthorized companies attempting to solicit hotel reservations or sell attendee and exhibitor lists. These companies may falsely claim to represent ICMA, the official conference hotel, or an authorized conference vendor. They are not affiliated with or authorized by ICMA. Please exercise caution when receiving unsolicited emails or phone calls related to ICMA events. ICMA does not sell or rent attendee or exhibitor email lists to third parties.

Hotel Reservation Scams

Unauthorized companies may contact conference attendees and exhibitors by email or phone, falsely claiming to represent ICMA, the official conference hotel, or an authorized housing provider. These companies may offer discounted room rates, use misleading promotional codes, or direct attendees to unofficial booking websites. In some cases, they may specifically claim to be contacting you on behalf of the conference hotel when they have no affiliation with the property.

ICMA does not authorize third-party housing companies to solicit reservations on its behalf.

To protect yourself:

- **Book accommodations only through the official hotel reservation information provided on the ICMA event website.**
- Do not provide credit card or personal information to unsolicited callers or email senders offering hotel reservations.
- Be cautious of anyone claiming to represent ICMA or the official conference hotel, particularly if they pressure you to book immediately.
- If you receive a suspicious solicitation, do not engage with the sender. Contact ICMA Headquarters to verify its legitimacy.

Official hotel information and booking instructions are provided on the hotel accommodations or registration page for each ICMA event. Conference attendees are responsible for making, modifying, and canceling their own hotel reservations. While ICMA may assist with concerns involving an official conference hotel, ICMA is not responsible for reservations made through unauthorized third parties.

Attendee and Exhibitor List Scams

ICMA attendees and exhibitors may also receive unsolicited emails offering to sell conference attendee or exhibitor contact lists. These messages often come from companies falsely claiming to represent ICMA or have access to official conference registration data. **ICMA does not sell or rent its attendee or exhibitor email lists, and no third party is authorized to sell or distribute these lists on ICMA's behalf.**

Any solicitation claiming to offer an official ICMA conference attendee or exhibitor email list for purchase is unauthorized and should be treated as suspicious.

If you receive one of these emails:

- Do not respond, click suspicious links, or provide personal or payment information.
- Do not attempt to unsubscribe, as responding may confirm that your email address is active.
- Block the sender and delete the message.
- Consider reporting the solicitation to the U.S. Federal Trade Commission (FTC).

Questions or Concerns?
If you receive a suspicious communication claiming to represent ICMA, an ICMA conference, or an official conference hotel, please contact ICMA Headquarters before taking any action.

We appreciate your vigilance in helping protect the ICMA community from fraudulent solicitations.